

# FACILITIES & SERVICES

## Seaport Operations Officers

Seaport Operations Officers are on duty 24 hours per day. Contact the Seaport Operations Office on:  
**T: (07) 4051 2558**  
**M: 0419 657 350**

## Electricity

Electricity is connected to all wharves with both single-phase power and 3-phase power available at most berths on arrangement with the Seaport Operations Office. Advance notification is required. Electricity is charged at Ergon Energy Tariff rates. Vessels connecting to shore power supply must follow the Electrical Connection procedures.

## Black & Grey Water

Disposal of black and grey water, treated or untreated into the marine environment is strictly prohibited. Pump out tankers are available to dispose of black water and sewage. Other waste disposal may require specific permits from local Council and Government agencies.

## Waste

Quarantine waste services are available in the Port by contacting the Seaport Operations Office.

## Fenders

Fendering systems vary from wharf to wharf. Contact the Seaport Operations Office. Floating fenders are available on request.

## Linesmen

Linesmen, porters etc are available through North Queensland Shipping Services or the agent.

Line launch is available from Ports North by contacting the Seaport Operations Office.

## Towage

Svitzer is the licensed towage operator in the Port of Cairns. The use of the tugs is decided by the Pilot and Master based on the vessel, prevailing weather conditions and tides.

## Water

Fresh water is available on all berths on arrangement with the Seaport Operations Office. 35-50 tonnes/hr at Wharves 1-12.

## Bunkering

Quantities of fuel over 100,000 litres can be supplied at Wharf 10. For quantities less than 100,000 litres, vessels can be supplied at a number of Port facilities via road tanker under strict refuelling procedures and with approval from the Seaport Operations Office.

A bunkering barge service is available if required.

For small commercial and fishing vessels, refuelling facilities are available at the Marlin Marina and CFB1 and CFB2 via road tanker.

## Security

CCTV cameras operate throughout the Seaport and periodic security patrols are undertaken. The Port of Cairns is a Regulated Port under the *Maritime Transport Security Act 2003*. A Security Plan for the Regulated Port is in place and there are specific requirements for all users of the Port to comply with under this Plan.

## Cranes & Mobile Equipment

Mobile handling equipment is available from local stevedores or hire contactors. Load restrictions do apply within the Port and the use of cranes on any Port facility requires approval from the Seaport Operations Office.

## Stevedoring

Northern Shipping and Stevedoring Pty Ltd (NSS) has a full time workforce supplemented as servicing outlying communities.

## Emergency Services

<i>Fire, Ambulance or Police</i>	<b>Dial 000</b>
<i>Oil Spill</i>	<b>Dial (07) 4051 2558 (Ops)</b>
<i>Vessel Traffic Services</i>	<b>Dial (07) 4052 7470</b>
<i>Office hours emergency</i>	<b>Dial (07) 4051 2558</b>
<i>After hours emergency</i>	<b>Dial (07) 4051 2558</b>

Fire hydrants and hose reels are located at all fingers and berths.